



CONSULTING ENGINEERS

## Quality Policy Statement

The quality and reliability of the MLEI Consulting Engineers products and services are seen as paramount to the success and growth of our business.

Top Management is committed to demonstrate leadership and commitment with respect to the Quality Management System and takes accountability for the effectiveness of system.

Meanwhile, quality must continue to be the concern of every person in the group, not just the sole responsibility of the Top Management. Every person working for MLEI Consulting Engineers has quality related responsibilities, and it must be accepted and understood that every aspect of what we do in the business ultimately affects the level of client satisfaction.

The group is committed to establish quality objectives at relevant functions, levels and processes needed for the quality management system. All quality objectives shall be appropriate, measurable and will be continuously reviewed and updated to ensure product conformity and enhance customer satisfaction.

The Quality Management System is designed to ensure that we consistently provide products and services that meet customer and applicable statutory and regulatory requirements, while also aiming to enhance customer satisfaction through the effective application of the system.

The Quality Management System is based on compliance with the standard AS/NZS ISO 9001:2016. The methods employed are to be kept under continual review and improved whenever and wherever possible.

These principles are basic to MLEI Consulting Engineers, and all employees are expected to embrace and support them as a team and to actively pursue the requirements of the Quality Management System so that we can meet the expectations of our clients.

Signed: \_\_\_\_\_

A handwritten signature in blue ink, appearing to read 'Ben Rice', written over a horizontal line.

Date: 4/10/2023

Ben Rice  
Managing Director